



## **Optomate Touch System Requirements**

### **Updated 13/03/2025**

#### **Local Area Network Server**

Operating System: Windows 10 or Windows 11 Professional Edition  
Processor: Intel i7 or above (ARM architecture is not supported)  
Memory: 16GB RAM or above (more RAM may be required if running more than 5 workstations)  
Monitor: 1280 x 900 pixels or above, text scaling 100%  
Hard Disk Drive: 1TB SSD recommended  
Internet Bandwidth: NBN 12Mbps download/1Mbps upload or above  
Network: 1Gbps or above  
(If running a wireless network then 802.11ac 5GHz Wi-Fi 5 @ 400 Mbps or above is required)

#### **Local Area Network Workstation**

Operating System: Windows 10 or Windows 11 Professional Edition  
Processor: Intel i5 or above  
Memory: 8GB RAM or above  
Monitor: 1280 x 900 pixels or above, text scaling 100%

#### **Wide Area Network Server**

Operating System: Windows Server 2019 or above deployed to both Application & Database Servers  
Application Server: 500MB RAM per user  
Database Server: 32GB RAM (more RAM may be necessary based on requirements) + 2GB for OS + 4GB per Database instance  
(MS SQL Server 2019 or above, Standard Edition or above deployed to Database Server)  
Internet Bandwidth: NBN 50Mbps download/20Mbps upload or above (Server & Workstation locations)

#### **Backup**

Your chosen backup software must be compliant with MS SQL Server ie. It supports backup of data while the MS SQL Server Windows Service is active.

#### **Anti-Virus**

Your chosen anti-virus software must be configured to disable real-time scanning of the Optomate Application folder and all subfolders, the MS SQL Server Database folder and MS SQL Server application folder.